

# TERMS AND CONDITIONS OF USE

## Introduction

These terms and conditions apply between you, the User of this Website (including any sub-domains, unless expressly excluded by their own terms and conditions), and the owner and operator of this Website. Please read these terms and conditions carefully, as they affect your legal rights. Your agreement to comply with and be bound by these terms and conditions is deemed to occur upon your first use of the Website. If you do not agree to be bound by these terms and conditions, you should stop using the Website immediately.

In these terms and conditions, User or Users means any third party that accesses the Website and is not either (i) employed by and acting in the course of their employment or (ii) engaged as a consultant or otherwise providing services to and accessing the Website in connection with the provision of such services.

You must be at least 18 years of age to use this Website. By using the Website and agreeing to these terms and conditions, you represent and warrant that you are at least 18 years of age.

## Intellectual property and acceptable use

1. All Content included on the Website, unless uploaded by Users, is the property of our affiliates or other relevant third parties. In these terms and conditions, Content means any text, graphics, images, audio, video, software, data compilations, page layout, underlying code and software and any other form of information capable of being stored in a computer that appears on or forms part of this Website, including any such content uploaded by Users. By continuing to use the Website you acknowledge that such Content is protected by copyright, trademarks, database rights and other intellectual property rights. Nothing on this site shall be construed as granting, by implication, estoppel, or otherwise, any license or right to use any trademark, logo or service mark displayed on the site without the owner's prior written permission
2. You may, for your own personal, non-commercial use only, do the following:
  - a. retrieve, display and view the Content on a device
  - b. print one copy of the Content
3. You must not otherwise reproduce, modify, copy, distribute or use for commercial purposes any Content without the written permission of

## Prohibited use

4. You may not use the Website for any of the following purposes:
  - a. in any way which causes, or may cause, damage to the Website or interferes with any other person's use or enjoyment of the Website;
  - b. in any way which is harmful, unlawful, illegal, abusive, harassing, threatening or otherwise objectionable or in breach of any applicable law, regulation, governmental order;
  - c. making, transmitting or storing electronic copies of Content protected by copyright without the permission of the owner.

## Registration

5. You must ensure that the details provided by you on registration or at any time are correct and complete.
6. You must inform us immediately of any changes to the information that you provide when registering by updating your personal details to ensure we can communicate with you effectively.
7. We may suspend or cancel your registration with immediate effect for any reasonable purposes or if you breach these terms and conditions.

8. You may cancel your registration at any time by informing us in writing to the address at the end of these terms and conditions. If you do so, you must immediately stop using the Website. Cancellation or suspension of your registration does not affect any statutory rights.

## Privacy, Data Protection and Cookies

9. For the purposes of the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018, the data controller is Mimosa Design Ltd.
10. We only collect personal data where you voluntarily provide it to us by completing our website contact form and requesting a phone call and/or opting in to join our mailing list. The personal data we may collect includes name, email address, telephone number and any information you include within your message. We do not collect special category (sensitive) data.
11. We process your personal data under the following lawful bases:
  - **Consent** – where you opt in to receive marketing communications (mailing list).
  - **Legitimate Interests** – where you submit a contact form requesting a call, in order for us to respond to your enquiry.You may withdraw your consent to marketing at any time.
12. We use your personal data to, respond to enquiries and arrange telephone calls, provide information about our services and send marketing communications where you have opted in. We do not sell, rent or trade your personal data to third parties.
13. We may share your data with trusted service providers who help us operate our business (for example, email marketing platforms or IT hosting providers). Such providers process data only on our instructions and in accordance with data protection law. We do not transfer personal data outside the UK unless appropriate safeguards are in place.
14. We retain personal data only for as long as necessary. Enquiry data is retained for up to 12 months after last contact unless a client relationship is formed. Mailing list data is retained until you unsubscribe.
15. Under UK data protection law, you have the right to; access your personal data, request correction of inaccurate data, request erasure of your data, restrict or object to processing, withdraw consent at any time (for marketing) and request data portability (where applicable). To exercise your rights, please contact us at [info@mimosagardendesign.com](mailto:info@mimosagardendesign.com).
16. If you are not satisfied with how we handle your personal data, you have the right to lodge a complaint with the Information Commissioner's Office - Website: [www.ico.org.uk](http://www.ico.org.uk). We would, however, appreciate the opportunity to address your concerns first.
17. We take appropriate technical and organisational measures to protect your personal data against unauthorised access, alteration, disclosure or destruction.
18. We reserve the right to update this Privacy Policy from time to time. Any changes will be posted on this Website.
19. See separate link on this Website to access Cookie Settings.

## Availability of the Website and disclaimers

20. Any online facilities, tools, services or information that makes available through the Website (the Service) is provided "as is" and on an "as available" basis. We give no warranty that the Service will be free of defects and/or faults. To the maximum extent permitted by the law, we provide no warranties (express or implied) of fitness for a particular purpose, accuracy of information, compatibility and satisfactory quality. is under no obligation to update information on the Website.
21. Whilst uses reasonable endeavours to ensure that the Website is secure and free of errors, viruses and other malware, we give no warranty or guaranty in that regard and all Users take responsibility for their own security, that of their personal details and their computers.
22. Mimosa Design Ltd. accepts no liability for any disruption or non-availability of the Website.
23. Mimosa Design Ltd. reserves the right to alter, suspend or discontinue any part (or the whole) of the Website including, but not limited to, any products and/or services available. These terms and conditions shall continue to apply to any modified version of the Website unless it is expressly stated otherwise.

## Limitation of liability

24. Nothing in these terms and conditions will: (a) limit or exclude our or your liability for death or personal injury resulting from our or your negligence, as applicable; (b) limit or exclude our or your liability for fraud or fraudulent misrepresentation; or (c) limit or exclude any of our or your liabilities in any way that is not permitted under applicable law.
25. We will not be liable to you in respect of any losses arising out of events beyond our reasonable control.
26. To the maximum extent permitted by law, Mimosa Design Ltd. accepts no liability for any of the following:
  - a. any business losses, such as loss of profits, income, revenue, anticipated savings, business, contracts, goodwill or commercial opportunities
  - b. loss or corruption of any data, database or software
  - c. any special, indirect or consequential loss or damage

## General

27. You may not transfer any of your rights under these terms and conditions to any other person. We may transfer our rights under these terms and conditions where we reasonably believe your rights will not be affected.
28. These terms and conditions may be varied by us from time to time. Such revised terms will apply to the Website from the date of publication. Users should check the terms and conditions regularly to ensure familiarity with the then current version.
29. These terms and conditions together with the Privacy Policy and Cookies Policy contain the whole agreement between the parties relating to its subject matter and supersede all prior discussions, arrangements or agreements that might have taken place in relation to the terms and conditions.
30. The Contracts (Rights of Third Parties) Act 1999 shall not apply to these terms and conditions and no third party will have any right to enforce or rely on any provision of these terms and conditions.
31. If any court or competent authority finds that any provision of these terms and conditions (or part of any provision) is invalid, illegal or unenforceable, that provision or part-provision will, to the extent required, be deemed to be deleted, and the validity and enforceability of the other provisions of these terms and conditions will not be affected.
32. Unless otherwise agreed, no delay, act or omission by a party in exercising any right or remedy will be deemed a waiver of that, or any other, right or remedy.
33. This Agreement shall be governed by and interpreted according to the law of England and Wales and all disputes arising under the Agreement (including non-contractual disputes or claims) shall be subject to the exclusive jurisdiction of the English and Welsh courts.

## Details

34. Mimosa Design Ltd. operates the Website [www.mimosagardendesign.com](http://www.mimosagardendesign.com). The registered VAT number is 421498007. You can contact Mimosa Design Ltd. by email on [info@mimosagardendesign.com](mailto:info@mimosagardendesign.com).

## Attribution

35. These terms and conditions were created using a document from [Rocket Lawyer](https://www.rocketlawyer.co.uk) (<https://www.rocketlawyer.co.uk>).